

Abila Private Cloud - Administrative Requests Form

(non-chargeable requests)

The purpose of this form is to request Abila, Inc., (“Abila”) to process non-chargeable administrative requests for your Abila Private Cloud product.

**Please note that a Support case needs to be established prior to submitting this form.** Please contact Abila support at 800-945-3278 to create a case which needs to be indicated in the appropriate field below.

**Case Number:**

Before this request will be processed, an Abila Customer Support Analyst must first verify that the requestor is an Administrator in the **hosted** application. This validates that the requestor has the proper authority to make the request. Thank you.

**Product:       Organization Name:       Account #:**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Add user account(s)   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Last Name** | **First Name** | **User Logon Name** | **Email Address** | **Assigned Security Group(s) and/or Microix, Drillpoint access** | **Effective Date** | | *Smith* | *Adam* | *Adam.Smith* | [*Adam.Smith@your.org*](mailto:Adam.Smith@your.org) | *Accounting, Payroll* | *10/31/2010* | |  |  |  |  |  |  | |  |  |  |  |  |  | |  |  |  |  |  |  | |

Remove active directory user account(s)

|  |  |  |
| --- | --- | --- |
| **Last Name** | **First Name** | **Effective Date** |
| *Smith* | *Adam* | *10/31/2010* |
|  |  |  |
|  |  |  |
|  |  | Examples |

Add/Remove security group(s)

|  |  |  |
| --- | --- | --- |
| **Add/Remove** | **Security Group** | **Effective Date** |
| Add | Administration | 10/31/2010 |
|  |  |  |
|  |  |  |

Assign user(s) to security group(s)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Add/Remove** | **Last Name** | **First Name** | **User Logon Name** | **Security Group** |
| *Remove* | *Smith* | *Adam* | *Adam.Smith* | *Payroll* |
| *Add* | *Smith* | *Adam* | *Adam.Smith* | *Administration* |
|  |  |  |  |  |
|  |  |  |  |  |

By signing this document, I authorize Abila to process the administrative requests on this form.

Authorized Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: ­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Printed name:       Title/Position: